

# Godremamog Booking procedure and conditions

- To reserve your apartment for the required dates, please book on-line using the availability pages or telephone Sam & Chris Hogarth on 01239 698 390 - we are happy to hold those dates for a week, pending receipt of a completed booking form.
- If you are paying on-line, you can use a debit or credit card via PayPal. If you book in this way, no other booking form is required. Once your deposit payment is made, you are deemed to have accepted Godremamog Mill's terms and conditions.
- If you are not paying on-line, please complete the booking form and send it, together with a cheque made payable to C Hogarth for the appropriate payment, to:  
Godremamog Water Mill  
Capel Iwan  
Newcastle Emlyn  
Carmarthenshire SA38 9NA
- If you have any queries, or require any further information, please telephone Sam & Chris on 01239 698 390 or e-mail us on [watermillretreat@aol.com](mailto:watermillretreat@aol.com).

Prices & Discounts – please note: this section only applies if you are booking for one week or more (see below for shorter breaks):

- The cost of your holiday can be found on [www.watermillretreat.co.uk/Prices](http://www.watermillretreat.co.uk/Prices)
- Subtract any discount that you are entitled to:
  - 5% if more than one consecutive week is booked
  - 5% if two or more mill apartments are booked for the same weeks
  - 5% if you are a returning guest

Therefore, a returning guest booking 2 apartments for a 2 week holiday would receive 15% discount on the web site price for the relevant dates.

- Please note that the on-line booking system does not adjust the prices for these discounts - if you are entitled to a discount, please telephone us on 01239 698 390, or e-mail on [watermillretreat@aol.com](mailto:watermillretreat@aol.com) so that the price on your booking can be adjusted.

## Deposits and balances

- The full balance is due 2 months before the start of your holiday. Before that date, we require a 25% deposit to secure your booking.
- Please note, the deposit of 25% of the booking price is non-returnable and no refund will be automatically made on cancellation once payment has been received. If a refund is made, any PayPal charges incurred by Chris & Sam will be deducted. This does not affect your statutory rights.
- If there is less than 2 months before the start of your holiday, the automated system will ask for the full amount. If paying by cheque, please send a cheque for the full amount, made payable to C Hogarth.
- If there is more than 2 months to the start of your holiday, the automated system

will ask for a 25% deposit. If you are paying by cheque, please send a deposit of 25% of the total amount.

### Short Breaks

- The automated booking system indicates when apartments are available for short breaks and will calculate the price for you when you enter the number of days that you would like. Alternatively, please phone Sam & Chris on 01239 698 390, who will advise you whether short breaks are available and the cost to be paid.
- Short breaks must be paid in full when booking. **No discounts apply to short breaks.**
- You can still book short breaks using the booking form and a cheque – please make any cheques payable to C Hogarth.

### **Godremamog Mill Booking Conditions:**

- Your apartment will be available to you from 16:00 on the day that you arrive. In order to maintain high standards of cleanliness we ask you to vacate your apartment by 10.00am on the day of departure.
- The mill apartments are let and furnished for the numbers specified and no exception can be made except by prior arrangement.
- Children are welcome. Of course, to maintain our high standards, they are expected to treat the mill apartment, its contents and all areas with respect.
- Parents/Guardians must take responsibility for their children, who play at their own risk. Young children must be supervised in the gardens for their own safety, especially near the river
- All vehicles and their accessories and contents together with personal items and baggage are left at owner's risk.
- Guests are responsible for their mill apartment and its contents and are liable for any damage.

ALL MILL APARTMENTS ARE NON SMOKING.

SORRY NO PETS ALLOWED.

We reserve the right to amend our terms without prior notice.



# Booking Form Please return to:

C Hogarth  
 Godremamog Mill,  
 Capel Iwan,  
 Newcastle Emlyn,  
 Carmarthenshire SA38 9NA

Name of apartment(s) to be booked			
Date arriving		Date leaving	
Approximate arrival time <i>(sorry, no earlier than 16:00)</i>		<i>Please note – guests arrive and depart on Saturdays unless a short break or alternative arrangements have been agreed with Sam &amp; Chris</i>	
Price of holiday	£	<i>See price for appropriate date on <a href="http://www.watermillretreat.co.uk/Prices">www.watermillretreat.co.uk/Prices</a></i>	
Discounts	£	Minus 5% if more than one consecutive week is booked	
	£	Minus 5% if 2 or more mill apartments booked for the same weeks	
	£	Minus 5% if you are a returning guest	
Total price of your holiday	£	<i>If there is less than 2 months before the start of your holiday, please send the total amount, otherwise send a 25% deposit now and the rest 2 months before the holiday is due to start. Please make cheques payable to <b>C Hogarth</b></i>	
Number of Adults			
Number of Children		Ages:	
<i>It helps us if you can let us know your 1<sup>st</sup> names (optional):</i>			
Any special requirements:			
Cot?		¾ bed?	High Chair?
Any other special requirements?			
Booking contact details:			
Your name			
Contact address			
Telephone no		Mobile	
e-mail address			
Are you happy to receive your receipt by e-mail? <i>(We try to reduce paper used by sending receipts by e-mail. If you prefer a letter, please tick "No".)</i>		Yes	No
I wish to confirm the above booking and accept the Godremamog Mill Booking terms:			
Signature :		Date:	
How did you hear about us?			