



Godremamog Mill Booking Conditions

The agreement is between the hirer and the owners of the property, Samantha & Christine Hogarth. Any booking incorporates the conditions set out below:

- Your apartment will be available to you from 16:00 on the day that you arrive. In order to maintain high standards of cleanliness we ask you to vacate your apartment by 10.00am on the day of departure. If you need to arrive earlier, or leave later, please discuss with Sam & Chris.
- The property should be left in the same clean and tidy condition it was found on your arrival. Cleaning materials are provided.
- The mill apartments are let and furnished for the numbers specified and no exception can be made except by prior arrangement. A cot or $\frac{3}{4}$ bed can be added by arrangement. A high chair is also available on request.
- Tea towels, bed linen and personal towels (a bath towel hand towel for each guest) are provided. Please note you will need to bring your own beach towels. The price includes all electricity, heating and hot water.
- Children are very welcome. Parents/Guardians must take responsibility for their children, who play at their own risk and are expected to treat the mill apartment, its contents and all areas with respect. Children must be supervised in the gardens.
- The owner accepts no liability to any hirer or party member for any personal injury, loss or damage to property however sustained or caused, nor for the loss or theft of property or money.
- All vehicles and their accessories and contents together with personal items and baggage are left at owner's risk.
- Guests are responsible for their mill apartment and its contents and are liable for any damage.
- All Mill apartments are non-smoking.
- Sorry, no pets allowed.
- In the highly unlikely event that the property be unavailable on the day stated, all monies paid to the owners will be refunded without question. In no event shall the liability of the owners to the hirer exceed the rental paid for the apartment.
- While every effort is made to provide the amenities as advertised, no liability will fall on the owner should restrictions be applied in the event of floods, drought, powercuts or any other circumstance outside of the control of the owners.

Bookings

- Confirmed bookings can be made on-line via our website using PayPal.
- Provisional bookings can be made by telephone, letter or e-mail.

Payment

- A non-returnable deposit of 25% of the total holiday price is payable on booking, with the balance due 2 months before the holiday start date.
- Short breaks must be paid for in full when booking.
- Payment can be made on-line via PayPal or by cheque made payable to **C Hogarth**.
- If you pay by cheque, please complete the booking form ([click here to download](#)) and return it with the cheque. We are happy to hold a booking for a week, pending receipt of the deposit.
- If you are entitled to a discount, either arrange to pay by cheque or, if you prefer to pay by PayPal, please pay the full price and we will ensure that your discount is refunded to you by cheque when you arrive at the mill. Discounts include:
 - 5% if more than one consecutive week is booked
 - 5% if two or more mill apartments are booked for the same weeks
 - 5% if you are a returning guest.

Cancellation

- Please advise as soon as possible if you need to cancel a booked holiday.
- We are sorry, but we do not make automatic refunds on cancellation once payment has been received. The deposit is non-refundable. If we are able to re-let your apartment, we will refund the balance.
- Holiday insurance is highly recommended.

We reserve the right to amend our terms without prior notice.



Booking Form - Please return to:

C Hogarth
 Godremamog Mill,
 Capel Iwan,
 Newcastle Emlyn,
 Carmarthenshire SA38 9NA

Name of apartment(s) to be booked					
Date arriving		Date leaving			
Approximate arrival time (<i>sorry, no earlier than 16:00</i>)		<i>Please note – guests arrive and depart on Saturdays unless a short break or alternative arrangements have been agreed with Sam & Chris</i>			
Price of holiday	£	<i>See price for appropriate date on www.watermillretreat.co.uk/Prices</i>			
Discounts	£	Minus 5% if more than one consecutive week is booked			
	£	Minus 5% if 2 or more mill apartments booked for the same weeks			
	£	Minus 5% if you are a returning guest			
Total price of your holiday	£	<i>If there is less than 21 days before the start of your holiday, please send the total amount, otherwise send a 25% deposit now and the rest 21 days before the holiday is due to start. Please make cheques payable to C Hogarth</i>			
Number of Adults					
Number of Children		Ages:			
<i>It helps us if you can let us know your 1st names (optional):</i>					
Any special requirements:					
Cot?		¾ bed?		High Chair?	
Any other special requirements?					
Booking contact details:					
Your name					
Contact address					
Telephone no		Mobile			
e-mail address					
Are you happy to receive your receipt by e-mail? (<i>We try to reduce paper used by sending receipts by e-mail. If you prefer a letter, please tick "No".</i>)				Yes	No
I wish to confirm the above booking and accept the Godremamog Mill Booking terms:					
Signature :			Date:		
How did you hear about us?					